

Interview Questions

1. Tell me about yourself.
2. What did you like most about your last job?
3. What did you like least about your last job?
4. Tell me about your attendance and punctuality.
5. How would you deal with a difficult customer?
6. Tell me about a time when you could have stolen something from your work, but you didn't do it.
7. Where do you see yourself in five years?
8. Why should I hire you instead of another applicant?
9. Do you have any questions for me?
10. Tell me about your strengths.
11. Tell me about your weaknesses.

Good Answers

1. I'm a positive person. I'm punctual, easy going and get along well with others. I'm a quick learner and not afraid to ask for help and offer ideas to make things work better. I can email and am digitally literate.
2. I liked working with others in a team environment. I liked learning more about doing business in the U.S. I enjoyed helping customers learn more about _____.
3. I didn't have any benefits or health insurance. I didn't like working the 3rd shift overnight. I feel that my supervisor treated some employees unfairly. There was no room for me to grow professionally.
4. I'm always on time for work, meetings and appointments. I make sure to call and email if I'm going to be late for some reason. I always try to plan ahead.
5. I would politely listen to them and do my best to understand and meet their need. If I couldn't help them myself, I would ask a co-worker or manager.
6. When I was a cashier, it would have been easy to take cash, but I never took any. I never wanted to and I would never take anything from my employer. The biggest theft is time theft, and I will always work diligently while I'm at work.
7. In five years, I hope to have a better education, speak, read and write English much better, have a better job and be a citizen of the U.S.
8. I think you should hire me because I'm an excellent worker. I have a positive attitude and would be very grateful for the opportunity to work at this company.
9. Yes. What is the pay rate for this job? What are the benefits? How many vacation and sick days do you provide in a year? Is this a good company to work for? Do you enjoy working here? Would there be an opportunity for me to grow professionally with this company?
10. I learn quickly. I get along well with other people. I'm confident, but know when to ask for help. I know how to use a computer and email. I'm always trying to improve myself. I speak, read and write in three languages. I'd like to go to college some day.
11. I'm improving my digital literacy skills. I'm learning English at an adult school. I've never used a cash register before, but I think I could learn very quickly. This would be my 1st/2nd/3rd job in the U.S., but I have plenty of work experience in my country.